Mishal Ahmed Updated: June 16, 2019

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CITIZENSHIP Bangladeshi

U.S. Permanent Resident (Authorized to work indefinitely without sponsorship)

Research

Interests Industrial Organization, Behavioral Economics

Full-time EMPLOYMENT

Assistant Professor of Public Policy

School of Leadership and Public Policy, University of Virginia August 2019 - present Lecturer of Economics, Management Science Department, Yanbu University College

2012 - June 2014

Part-time

Instructor of Economics, School of Economics, Georgia Institute of Technology Jan 2016 -

August 2019

Jan 2018 - May 2019 Instructor of Economics, Early College, Young Harris College

EDUCATION Ph.D., Economics, Georgia Institute of Technology 2019

> M.A., Economics, Carleton University 2009 B.B.A., Finance, University of Dhaka 2006

Job Market Paper

The Impact of Uber and Lyft on Taxi Service Quality: Evidence from New York City

(with Erik Johnson and Byung-Cheol Kim)

NET Institute Working Paper

Abstract

Using detailed trip-level taxi and for-hire-vehicle data and new incident-level complaints data, we study how the entry of Uber and Lyft has affected the quality of taxi services in New York City. In a panel setting with 263 NYC taxi-zones over the time period from 2014 to 2017, we find that increased competition measured by the number of daily Uber/Lyft trips in a given taxi-zone has led to more complaints regarding a variety of service quality dimensions such as unsafe driving, rude behavior and fare refusal. Our results are robust to accounting for potential simultaneity in the determination of

complaints and Uber and Lyft penetration.

OTHER WORKING Papers

Price Discrimination and Salience

Unintended Effects of Price-Match Guarantees

(with Byung-Cheol Kim)

under review at Information Economics and Policy

Grants NET Institute Summer Grant for "The impact of Uber and Lyft on taxi service quality:

> Evidence from New York" \$3,000, 2018 (with Erik Johnson and Byung-Cheol Kim)

Presentations

2019

EARIE (scheduled), Georgia Southwestern State University, College of Wooster, Georgia Gwinnett College

2018

SEA, EARIE, ZEW

2017

University College Dublin (Geary Institute)

Honors	AND
AWARDS	

President's Fellowship, Georgia Institute of Technology	2014-18
Graduate Tuition Fellowship, University of Houston	2009-11
Cullen Fellowship, University of Houston	2009-11
Academic Excellence Scholarship, Carleton University	2007-08
Graduate Scholarship, Carleton University,	2007-08

References

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Georgia Institute of Technology

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Dr. Laura Taylor (Teaching Reference)

Professor and Chair

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Diane Bauman (Teaching Reference) Academic Chair of Early College

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